### POSITION DESCRIPTION CITY OF ROCK FALLS

Position: Tourism Assistant

Reports To: Director of Tourism/Event Coordinator

**Summary:** This part-time position will primarily be responsible for assisting the Director of Tourism/Event Coordinator with the planning and handling of events. Additionally, the position

requires a creative, marketing minded individual with clerical and office experience.

#### ESSENTIAL DUTIES AND REPONSIBILITIES

- Answer and direct phone calls for the Tourism Office
- Provide and disseminate social media content
- Maintain tourism related documents and store and maintain electronic files appropriately
- Communicate effectively with vendors and all event participants; maintain contact lists of vendors, sponsors, etc.
- Prepare, produce, and distribute correspondence memos, letters, faxes, emails, and forms
- Assist in event planning and coordination; Coordinate event entertainment, setup, schedules, volunteers, and collecting forms and submissions
- Assist in creation of marketing materials and campaigns
- File documents and maintain folders for all events, projects, and administrative aspects of Department
- Maintain supplies inventory by checking stock, anticipate supply needs, order supplies as necessary or directed
- Attend meetings, take meeting minutes, and maintain records
- Greet and assist visitors to the office
- Coordinate the repairs, or procurement of office equipment
- Any other duties as may be assigned from time to time

#### **Requirements and Qualifications:**

- Knowledge of office systems
- Experience with computers, proficient in MS Office including Publisher, Word, Excel and PowerPoint
- Knowledge of social media
- At least 1 year experience working with public
- Previous administrative assistant and/or event planning experience
- Strong written and oral communication skills
- Time management skills and ability to multi-task and prioritize work
- Strong organization and planning skills
- Available to work nights or weekends during events
- Valid Driver's License

## **Work Environment:**

- This position will require outdoor activities that may require sitting, walking standing for prolonged periods of time. Periodic bending, squatting and the ability to lift up to 30 lbs. may also be required.
- Office setting requires sitting for prolonged periods of time, the use of a computer keyboard and screen
- Must be able to meet the physical requirements of the class and have mobility, vision, hearing and dexterity levels appropriate to the duties to be performed.
- Hand-eye coordination and fine manipulation skills are necessary to operate computers and other office equipment.

# City of Rock Falls

603 W. 10<sup>th</sup> Street Rock Falls, IL 61071-2854

Mayor Rod Kleckler 815-380-5333

City Administrator Robbin D. Blackert 815-564-1366



City Clerk
Pam Martinez
815-622-1100

City Treasurer Kay Abner 815-622-1100

## BENEFIT PACKAGE

- 1. Employment Wage \$17.00 to \$19.00 per hour
- 2. Health & Dental Coverages Available after 90 Days of Employment

Employee Only Coverage

Employee & Spouse

Employee & Child (up to 26 years old)

Family Coverage

a. Blue Cross/Blue Shield of Illinois Health Insurance

80% of Premium paid by City

20% of Premium paid by Employee

b. Met Life Dental Insurance

80% of Premium paid by City

20% of Premium paid by Employee

(Only available for spouse if they do not have insurance available through their employer)

3. Illinois Municipal Retirement Fund (IMRF)

Tier 2 Plan

Vested after 10 years of service

IMRF Tier 2 Plan can be viewed at www.imrf.org

- 4. One week after first year of service Two weeks after two years
- 5. 11 Sick Days per calendar year 1 per month earned for each month up to 11 months of year
- 6. Holiday Pay: Twelve paid holidays per year:

New Year's Day
Presidents Day
Good Friday

Labor Day
Veteran's Day
Thanksgiving Day

Memorial Day Friday after Thanksgiving

Juneteenth Christmas Eve July 4<sup>th</sup> Christmas Day

7. Bereavement Pay & Personal Days: Two Personal Days per calendar year - increased after 7 years of service