

City of Rock Falls
Curbside Refuse, Recycling and Yard Waste Collection Program

Moring Disposal is pleased to announce that effective July 31, 2018 the City of Rock Falls will begin a new refuse collection system with the start of automated curbside collection of household refuse and recycled materials. With this program, each single family residence will receive one 95 gallon cart for household trash with a dark brown lid, and one 95 gallon cart for recyclable items with a light tan lid. Yard waste will continue to be picked up in refuse cans and lawn bags not exceeding 35 gallons in capacity or 35 lbs.

UPCOMING IMPORTANT DATES

Monday, July 23, 2018 - This is the day that the new containers will start being delivered. The delivery process will take most of the week so please do not be concerned if you do not get your trash and recycling containers right away.

Monday, July 23, 2018 - This will also mark the start of the final week on the old manual collection program in Rock Falls, with Friday, July 27, 2018 being the final day.

Tuesday, July 31, 2018 - The new automated curbside service begins with the Tuesday route at 6:00 am. The new program divides the city into 4 pick-up days. The northeast section will have trash collection on Tuesdays. The middle section will have collection on Wednesdays. The midwest section will have collection on Thursdays and the southwest section will be Fridays. Each pick up day section will be divided approximately in half into recycling pick up sections A and B for **every other week recycling**. See attached map for your refuse collection section and the table below it for the recycling schedule.

CART PROGRAM GUIDELINES AND INFORMATION

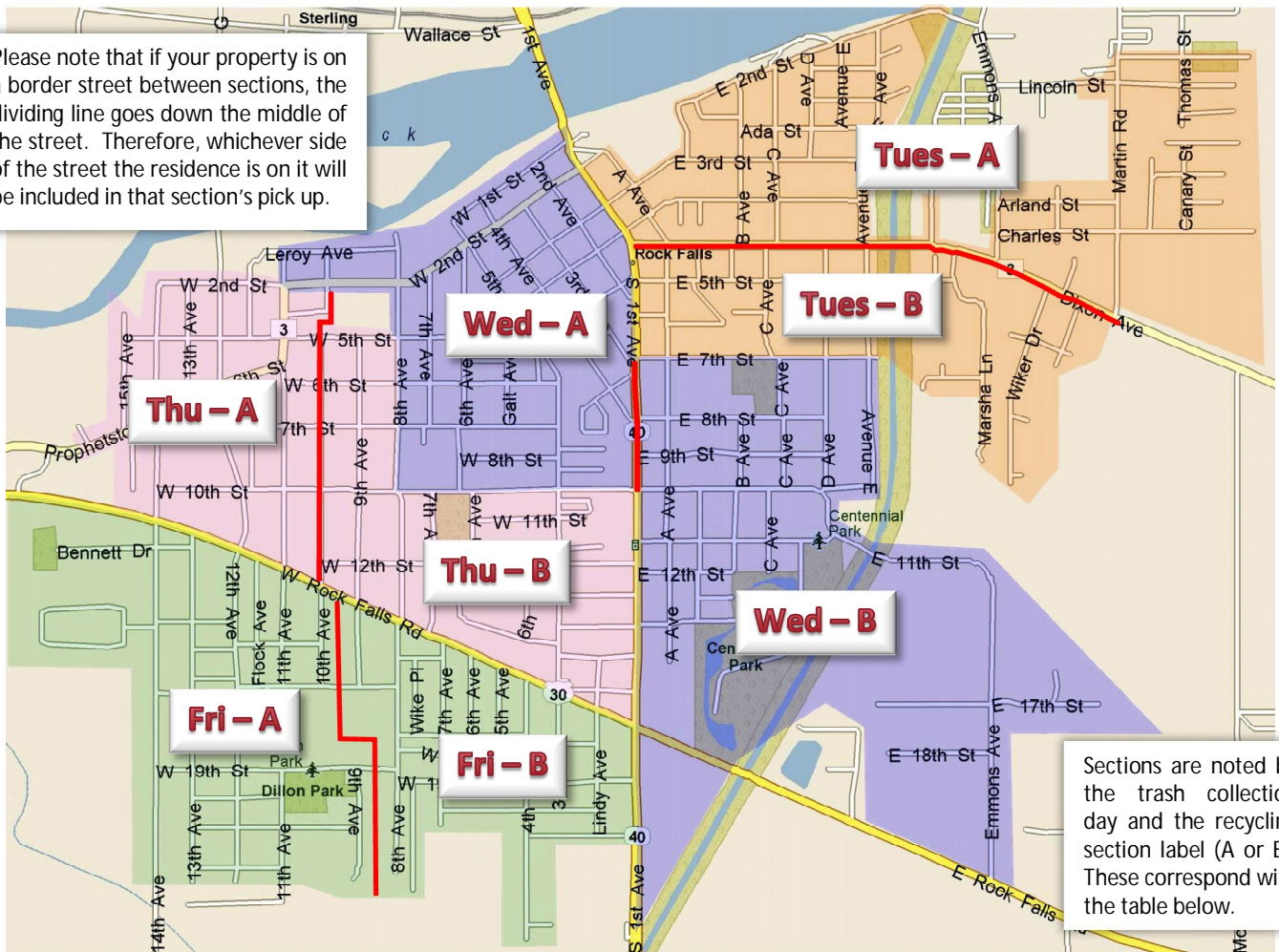
- We ask that residents have their carts at the curb for pickup no later than 6:00 a.m. as the trucks will start promptly at that time. As always, it is recommended that refuse be set out the evening before whenever possible. At the end of the pick-up day totes should be removed from the curb no later than 8:00 PM.
- All disposal, recycling, and yard waste services in the City of Rock Falls will be provided Tuesday through Friday unless interrupted by a holiday or a severe weather event. Please refer to attached map for your pickup area schedule.
- The curbside service will include weekly collection of trash and every other week recycling. Yard waste collection will remain the same being provided every week on your normal pickup day from April 1st through the month of November.
- In the event that you have more refuse than your 65 gallon cart will hold, extra bags that do not exceed 35 gallons in capacity and 35 gallons in weight may be set out next to your cart. Each extra bag will require a garbage sticker. You can purchase garbage stickers for \$2.00 each at the Rock Falls City Hall. Only extra bags will be accepted.

FREQUENTLY ASKED QUESTIONS

- a) **Should I put my refuse in bags in the cart?** Yes, we encourage residents to bag the trash in their trash cart with the dark brown lid to help prevent blowing during collection and maintain cleanliness of the carts.
- b) **What about bagging or separating my recyclables?** We take our recyclables to a facility to be sorted, so there is less work for residents. It is helpful, however, with junk mail and other paper items to put them in a paper grocery bag and wrap up the top to prevent possible blowing when the truck dumps the container. Please remember to check our list of acceptable items as well. Some items like plastic grocery bags and blister packaging are not accepted.
- c) **What if I cannot fill both carts each week?** You do not have to set the carts out each week. Residents may choose to only set out carts when they are full. Likewise, trash carts can be set out each week even if they are only partially full. The weekly service is yours to use as you need it.
- d) **What happens when a cart gets damaged?** Please call Moring Disposal as soon as you see any damage to your cart and we will either repair or replace the container. Since these are included in the program, we will cover repair or replacement costs. However, carts damaged or destroyed due to abuse or negligence by the user will be replaced by Moring Disposal upon payment of a \$75.00 replacement fee by the resident.
- e) **What do I do with the carts when I move?** Each cart has a unique serial number and will be permanently assigned to an address. We ask that if the property is sold that the empty carts are left for the next owners inside a garage or some other secure area on the property.
- f) **What should I do if I do not want to keep my recycling bin(s)?** You can set your recycling bin out for recycling in your recycling toter or keep it in your home for a storage container.

***Please watch your mailbox for further details on this new and exciting program. Feel free to also contact our office at any time with questions regarding any aspect of your curbside waste collection program at 815-622-0500. We thank you again for your continuing business with our company.

Please note that if your property is on a border street between sections, the dividing line goes down the middle of the street. Therefore, whichever side of the street the residence is on it will be included in that section's pick up.



Sections are noted by the trash collection day and the recycling section label (A or B). These correspond with the table below.

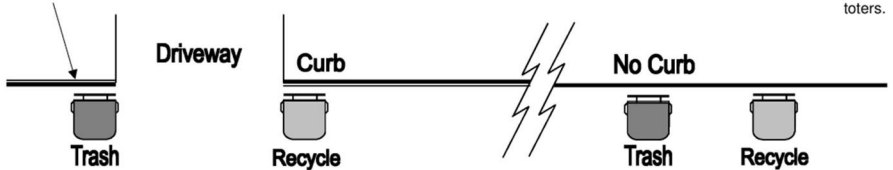
Recycling Schedule by Section

Tuesday - A	Tuesday - B	Wed - A	Wed - B	Thursday - A	Thursday - B	Friday - A	Friday - B
Jul 31; Aug 14, 28	Aug 7, 21	Aug 1, 15, 29	Aug 8, 22	Aug 2, 16, 30	Aug 9, 23	Aug 3, 17, 31	Aug 10, 24
Sep 11, 25	Sep 5 (Wed), 18	Sep 12, 26	Sep 6 (Thu), 19	Sep 13, 27	Sep 7 (Fri), 20	Sep 14, 28	Sep 8 (Sat), 21
Oct 9, 23	Oct 2, 16, 30	Oct 10, 24	Oct 3, 17, 31	Oct 11, 25	Oct 4, 18	Oct 12, 26	Oct 5, 19
Nov 6, 20	Nov 13, 27	Nov 7, 21	Nov 14, 28	Nov 8, 23 (Fri)	Nov 1, 15, 29	Nov 9, 24 (Sat)	Nov 2, 16, 30
Dec 4, 18	Dec 11, 26 (Wed)	Dec 5, 19	Dec 12, 27 (Thu)	Dec 6, 20	Dec 13, 28 (Fri)	Dec 7, 21	Dec 14, 29 (Sat)

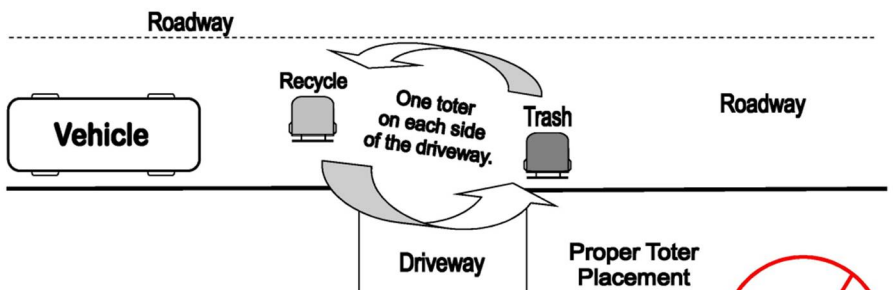
Cart Placement Guidelines

- Toters should be set with the number facing the street and the lid closed. There will be no alley pick up of toters.
- The trash toter should be placed on one side of the drive with the recycling toter on the opposite side.
- Streets with curbs and gutters should place the toter in the road 8-12 inches out from the curb.
- If toters are set on a side street or property with no drive, they should be set at least 5 feet apart.
- Toter access should be unobstructed. In cases where vehicles are parked in the roadway, toters must be set out even with the driver's side edge of the vehicle and placed at least 5 feet away from vehicles.
- Toters can be kept between pick up days outside or in your garage.

Wheels 8-12 inches from the curb & numbers facing the street.



When setting toters on streets without a driveway, place carts 5 feet apart with front facing the street, allowing space for the collection vehicle to get through and access the toters.



Move toters to the outside edge of vehicles when present. Keep at least 5 feet of open space between the toter and the vehicle to allow for proper dumping.

