

City of Rock Falls

Cross Connection/Backflow Prevention Use Survey

The Rock Falls Water Department is committed to providing quality and safe drinking water to all of Rock Falls residential and commercial users. To help ensure that the drinking water remains safe, the City of Rock Falls adopted a Cross Connection Control Program.

The Illinois Environmental Protection Agency (IEPA) requires every water supply to develop and implement a cross connection (backflow prevention) control program. One requirement of this program is to send a survey to all residential water customers in the City of Rock Falls every three (3) years. All residential water customers are requested to complete the survey. Please note that there are some required fields, but not all fields in the survey need to be completed.

Please complete this form and return as soon as possible, either:

- In person to the Utility Billing Office
- By mail to
City of Rock Falls
c/o Water Superintendent
603 W. 10th St.
Rock Falls, IL 61071
- By email to tpadilla@rockfalls61071.com

For more information, please visit the City's website at <https://rockfalls61071.net>.

Survey

Customer/Business Name _____

Name of Person Completing Form _____

Daytime Phone # _____

Service Address _____

Is this address residential or commercial?

- ☐ Residential
- ☐ Commercial

Do you have an underground lawn sprinkler system used by City Water Service?

- ☐ Yes
- ☐ No

Do you have a swimming pool or hot tub?

☐ Yes

☐ No

Do you pull water from a source other than from the City of Rock Falls? For example, a private well.

☐ Yes

☐ No

Do you have a boiler or steam heat?

☐ Yes

☐ No

Do you have a water treatment system other than a water softener?

☐ Yes (please describe) _____

☐ No

Do you have dialysis equipment on site?

☐ Yes

☐ No

For commercial customers only: Do you have dental equipment on site?

☐ Yes

☐ No

For commercial customers only: Do you have a biological or chemical lab on site?

☐ Yes

☐ No

Additional information or comments regarding water service connections
